## Annex D. Variables and measurement of the model's constructs

**Table 1.** Board tasks construct variables and measurement (own elaboration)

Variables	Questions / statements	Operational measure(s)	Source	
Control role	Direct succession problems  Evaluate/control management performance  Determine management's responsibility  Maximize shareholder		Van den Heuvel et al.'s (2006)	
	value  Determine salary/compensation of management			
	Select new managers	5 points Likert scale (1 = low, 5		
	Building organizational reputation	= high).		
Service role	Networking and maintain relations		Bauweraerts et al. (2019), adapted from A. Van den Heuvel et al.'s (2006)	
	Advising management			
	Formulate/ratify organizational strategy			
	Taking care of access to extra resources			

Table 2. Board Human Capital construct variables and measurement (own elaboration)

		Operational	
Variables	Questions / statements	measure(s)	Source
	International work experience		Reuber&
	Networks or personal contacts		Fischer
	abroad which related to current		1997;
	business	5 points Likert	Manolova
International	Education related to international	scale $(1 = little,$	et al.
business skills	business	5 = very much	2002;
ousiness skills	Marketing expertise and		Kungwans
	specialization		upaphan
	Information technology and		&
	communication expertise and		Siengthai
	specialization		(2014)
	Knowledge about the laws, norms		
	and standards in foreign markets		
	Knowledge about the language		
	Having foreign subsidiaries or	5 points Likert	Kungwans
International	representative companies abroad	scale (1 = not at	upaphan
business	Having cooperative agreements,	all important,	&
knowledge	including agreements with agents	5 = very	Siengthai
Kilowicage	and alliance partners	important)	(2014)
	Having experiences in doing	important)	(2011)
	business abroad		
	Having the unique knowledge		
	and/or competence		
	Extensive knowledge of the firm's		
	main operations		
	Extensive knowledge of the firm's		
	critical technology and key		
	competences	5 points Likert	Åberg, C.,
Managerial competence	Extensive knowledge of the firm's	scale $(1 = not at)$	& &
	weak sides and its products and	all important,	Torchia,
	services	5 = very	M. (2019)
	Extensive knowledge of the	important)	(====)
	development regarding the firms's		
	customers, markets, products and		
	services	_	
	Extensive knowledge of the firm's		

	suppliers and customers negotiation power  Extensive knowledge of threats from entrants and new products and services		
Risk-taking characteristics	Board members share similar beliefs about the future direction of this organization  Board members actively encourage change and implement a culture of improvement, learning, and innovation in moving towards excellence  There is a high degree of unity of purpose throughout the the board of directors  There is a comprehensive and structured planning process which regularly sets and reviews short and	5 points Likert scale (1 = completely disagree, 5 = completely agree)	Adapted from Hsu et al. (2011)
Use of knowledge and skills	long-term goals of the board  Board members know each other's competences well  The division of work in this board is a good match between board members' knowledge/competencies and the character of the work  The most knowledgeable board members use their knowledge when an issue is discussed	5 points Likert scale (1 = 'low extent' and 5 = 'high extent')	Zattoni et al. (2015)

Table 3. Board Social Capital construct variables and measurement (own elaboration)

Variables	Questions / statements	Operational measure(s)	Source
Information sharing	The board members willingly share information with one another  The board members in this organization have no hidden agendas or issues  The board members share and accept constructive criticisms without making it personal  The board members discuss personal issues if they affect job performance  The board members willingly share information with one another  The board members in this organization keep each other informed at all times		
Trust	I can rely on the board members I work with in this organization The board members in this organization are usually considerate of one another's feelings The board members have confidence in one another in this organization The board members in this organization show a great deal of integrity There is no 'team spirit' among board members in this organization" (reverse coded).  Overall, the board members at this organization are trustworthy	5 points Likert scale (1 = completely disagree, 5 = completely agree).	Shaw & Allen (2009) adapted from Leana & Pil (2006)
Shared vision	The board members share the same ambitions and vision for the organization  People in our board are enthusiastic about pursuing the collective goals and mission of the whole organization  There is a commonality of purpose in		

the board of my organization	
The board members at this	
organization are committed to the	
goals of the organization	
The board members view themselves	
as partners in charting the	
organization direction	
Everyone is in total agreement on our	
organization's vision	

**Table 4.** SMEs development stages construct variables and measurement (own elaboration)

Variables	Questions / statements	Operational measure(s)	Source
Early stage	We are developing product/service, which to limited degree is introduced in the market	Scored: 0 if No; 1 if Yes	
	The sales are low		Bjornali
Growth stage	Our firm grows fast and investments may be necessary for further development	Scored: 0 if	et al. (2016)
	Our product/service can be introduced in several markets, and the sales are increasing	No; 1 if Yes	

Table 5. Internationalization construct variables and measurement (own elaboration)

Variables	Questions / statements	Operational measure(s)	Source
	International sales volume		
International	International sales growth		1
financial	International profitability		
performance	Overall international performance		
	Return on investment (ROI) from international business		
	Market share in international markets		
International operational performance	New product/service introduction in international markets	5 points Likert scale (1 = completel y unsuccessful, 5 = completely successful)	Gerschew ski et al. (2015)
	Time to market for new products/services internationally		
	Number of successful new products/services in international markets		
	Global reach (i.e.,presence in strategically located countries worldwide)		
	International reputation of the firm		
	Gaining a foothold in international markets		
Perceived success of	Success of main international business		
international performance	Success of main international business from competitors' perspective		

Table 6. Control variables (own elaboration)

Variables	Questions / statements	Operational measure(s)	Source		
Firm age	Number of years since the business was formally incorporated	Continuous	200200		
Firm size	number of full time employment equivalents	Continuous	Bjornali et al. (2016)		
Board size	How many members are on the board of your company?	Continuous			
	A - Agriculture, forestry and fishing				
	B, C, D and E - Manufacturing, mining and quarrying and other industry;				
	F - Construction;				
	G, H and I - Wholesale and retail trade, transportation and storage, accommodation and food service activities;		Based on NACE Rev.2 / Statistical classification of economic		
Section of economic	J - Information and communication;	Dummy variable for each sector			
activities	K - Financial and insurance activities;	each sector	activities in the European Community		
	L - Real estate activities;				
	M and N - Professional, scientific, technical, administration and support service activities;				
	O, P and Q - Public administration, defence, education, human health and social work activities;				
	R, S, T and U - Other services.				